

Kiewa Valley Ski Club Booking Guidelines 2024

Winter Shoulder Season is from opening weekend (usually the long weekend in early June) until Thursday 27th 2024 June AND from 9th September 2024, inclusive, until close of season.

Winter Peak Season 28th June to 8th September 2024, inclusive.

All other times are considered Summer Season for the purpose of KVSC Booking costs.

Winter moving out 12 noon. Moving In 2pm.

Quiet time from 10pm to 6.30am. Please be considerate.

1. Members with monies owing to KVSC Pty Ltd are not eligible to use the Club's facilities.
2. All bookings for either members and /or their guests, **must** be made by a member.
3. Members are to accompany their guests and are responsible for 'inducting' the guest into Lodge life and responsibilities. If Members are not able to accompany guests, they must contact the Booking Officer ASAP to negotiate another Member to act as 'host' to the guests.
4. All requests for bookings to be submitted on a completed KVSC Booking form and sent to KVSC.booking@gmail.com. The booking form is available at the KVSC website <https://kvsc.com.au/> or from the booking officer.
5. Once a booking has been received and accepted, the Member will be notified by email and an invoice will be sent to the member. The invoice number **must** be used as the reference for payment.
6. **All payments for bookings MUST be made by a member into the KVSC Pty Ltd Hume Albury BSB 640 000 Account 111284125**
7. Bookings are not confirmed until a deposit of \$15 per bed per night has been received. (Refunds due to communicable infections such as COVID, Influenza or gastro-like illness will be considered.)
8. Payment for accommodation must be finalised 4 weeks (28 days) prior to the arrival date. Failure to do so may forfeit a booking. If a booking request is made within 28 days of arrival date, full payment is required within 7 days or prior to arrival, whichever is the sooner date.
9. Bookings for the current year's Winter season are to be received by the booking officer by **01:00 on the first of April (1am on 13/04/2024)** to be considered in the initial round of winter booking allocations.
10. The initial round of Winter booking allocation may take up to 4 weeks to be finalised. During this time, the Booking Officer may be in touch with Members to discuss options to maximise use of Lodge and to fairly distribute beds.
11. Members with children in high school years 11 and 12 **may** be given preference in school holiday periods at the discretion of the Board.
12. If booking requests exceed the available beds, Members always take precedence over guests.
13. While the Booking Officer strives to meet the requests of members and their guests, during peak school holiday periods and mid-winter weekends, not all requests can be met. **When allocating beds for these high demand times, the Booking Office will seek direction from the Board on how to fairly meet the demand. If a Member has previously agreed to change their booking to accommodate another Member's request, they may be given booking preference the following year if beds are limited.**
14. After the initial round of booking allocation has been completed, additional booking requests are allocated in the order they are received.
15. Requests for special consideration for a booking, requests for refunds, or to make a complaints, submit in writing and send to the Board at kvsc.secretary1@gmail.com with a copy to kvsc.booking@gmail.com